

## Getting to the hospital

The Royal Dental Hospital of Melbourne is located at 720 Swanston Street, Carlton.

People with wheelchairs and prams can enter through the main entrance on Swanston Street. There is also a ramp at the Lynch Street entrance.

Please see the map on the back of this brochure for details.

## Public transport

Melbourne Central is the closest train station to the hospital. From Melbourne Central, catch a tram up Swanston Street towards the University of Melbourne.

Tram numbers 1, 3, 5, 6, 8, 16, 64, 67 and 72 travel past the hospital. For more information call 1800 800 007 or visit [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au)

## Parking

Meter parking is available on Swanston Street, Grattan Street and Cardigan Street. Time limits vary from one to two hours.

The closest commercial car park is on the corner of Grattan and Cardigan Streets.

## Disabled parking

Disabled parking spaces can be found on Lynch Street. There are four bays for RDHM visitors.

Two five-minute drop off spaces are also available on Swanston Street, near the entrance to the hospital.

## Opening hours

### Clinic hours

8.30am to 4.45pm weekdays

### Emergency services

8.30am to 9.15pm weekdays

9.00am to 9.15pm weekends and public holidays



## Dental Health Services Victoria

The Royal Dental Hospital of Melbourne  
720 Swanston Street, Carlton, VIC 3053

Phone: (03) 9341 1000

Free call (country areas): 1800 833 039

Emergency services: 1300 160 054

Emergency services after hours: (03) 9341 1040

[www.dhsv.org.au](http://www.dhsv.org.au)

Follow us on Twitter

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Dental Health Services Victoria is the state's leading public oral health agency, promoting oral health, purchasing services and providing care to Victorians.

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## A visitor's guide to The Royal Dental Hospital of Melbourne

## Welcome to The Royal Dental Hospital of Melbourne

The Royal Dental Hospital of Melbourne (RDHM) is a teaching hospital. This means that you may be treated by a variety of dental professionals, including students, specialists in training or other qualified staff.

### Emergency care

**Please note:** At times there is a high demand for emergency services. Patients with the most serious dental problems will be treated first. Patients with less serious problems may need to wait or be given an appointment for a different day.

Please call (03) 9341 1040 before arriving at the Emergency Department. Your condition will be assessed over the phone before you arrive and you may be given an appointment for another day.

Emergency care is also available at over 80 dental clinics throughout Victoria for eligible patients. You can find your closest clinic by calling 1300 360 054 or visiting [www.dhsv.org.au](http://www.dhsv.org.au)

### Interpreter services



Interpreter services are available for all patients.

**Please note:** These services need to be pre-booked.

When you make your appointment please tell us if you need an interpreter and your preferred language. We can then arrange an interpreter for you.

Telephone interpreters can be arranged for emergency patients.



When you arrive at RDHM, you will need to go to Level 1, Level 2 or Level 4.

### Level 1

#### Emergency care

For patients who have:

- ▶ injuries to the face or mouth
- ▶ swelling around teeth, in the mouth or face
- ▶ severe bleeding from the gums
- ▶ severe toothache and pain

#### General care

For patients who need:

- ▶ check-ups
- ▶ extractions
- ▶ cleaning
- ▶ dentures
- ▶ fillings

#### Specialist care

For patients who need:

- ▶ Orthodontics – alignment of teeth
- ▶ Oral Medicine – treatment of disease of the lips, cheeks, tongue and jaw
- ▶ Periodontics – treatment of gum disease
- ▶ Prosthodontics – dentures, crowns, bridges
- ▶ Paediatric Dentistry – dental care for children
- ▶ Endodontics – root canal treatment
- ▶ Special Needs Dentistry – dental care for people with intellectual or physical disabilities and complex medical histories

### Level 2

#### Teaching Clinic

Emergency and general dental services for children and adults, provided by students under the supervision of senior dental professionals.

### Level 4

#### Day Surgery

- ▶ Operating theatres

#### Oral Surgery

For patients who need:

- ▶ surgical procedures involving the teeth, mouth or jaw

### Cost

There are some costs for public dental care. These are set by the government. Some special needs groups do not have to pay.

Please go to [www.dhsv.org.au/fees](http://www.dhsv.org.au/fees) for a list of fees or ask the reception staff for details. Most people who use our services have a health care card or a pensioner concession card.

If you do not have a current health care card or pensioner concession card, you can still receive emergency dental treatment at RDHM for a fee similar to that of a private dentist.

Treatment provided by students (under the supervision of senior dental professionals) is free for eligible members of the community.